a 12-point checklist to make your hiring process inclusive of all emplyees ... even when you don't know their orientation.

want to be an LGBTQ+ friendly and inclusive employer? here's your checklist to start things off right.

pre-interview



It all begins with internal commitment. Work to ensure that your leadership and managers understand the LGBTQ+ community



Connect with external resource groups who work with under-represented communities and can help you become more inclusive in language as well as action



Explicitly affirm that your company welcomes people of all genders and orientations, and detail how you include them at all functions and levels



Don't single out LGBTQ+ employees - for e.g. your pre-interview screening could ask all candidates for their preferred pronouns



interview

6



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Understand that some people present in ways that do not conform to the gender binary; do not equate unconventional presentation with lack of commitment or aptitude

Consider not just candidates' past performance but also potential. For e.g. Transgender people who lacked opportunities to gain experience, can succeed with training

Sensitise your interviewers to be respectful, use people's preferred pronouns and avoid intrusive questions regarding gender, orientation, marital status

Build provisions for exceptions - in-transition or transitioned employees may have differing past legal identities and need appropriate provisions for clearing background checks

the first days at work

9

Share organization's commitment to LGBTQ+ inclusion. Handover all information related to policies for inclusion as part of on-boarding programme

Talk about allyship or other supportive programmes at work and how individuals can sign up for these. Informal meetings with other allies within the team may also help



Do not push for self-disclosure even if you understand that the new joinee may belong to the LGBTQ+ community through visual or verbal cues



Focus on building trust - share your own experiences with the new joinee to create a personal bond that goes beyond professional commitments